

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of :)	
)	Group Art Unit: 2614
Lizhi Ma et al.)	
)	Examiner: Khai N. NGUYEN
Serial No.: 10/799,712)	
)	Confirmation No.: 8969
Filed: March 15, 2004)	
)	Customer No.: 70813
Docket No.: J47004.000280)	

For: SYSTEM AND METHOD OF INTELLIGENT CALL ROUTING FOR CROSS SELL
OFFER SELECTION BASED ON OPTIMIZATION PARAMETERS OR ACCOUNT-
LEVEL DATA

Mail Stop: **AMENDMENT**
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE AFTER FINAL REJECTION

Sir:

In response to the Office Action dated September 18, 2008, please enter the following
amendments:

A listing of the Claims begins on page 2 of this paper.

Remarks begin on page 13 of this paper.